

World Sailing App: Privacy Policy

This World Sailing App (the “App”) is published by the Royal Yachting Association on behalf of World Sailing (UK) Limited (“World Sailing”). World Sailing and the Royal Yachting Association (together “we” or “us”) are committed to protecting and respecting your privacy.

A. SCOPE OF POLICY

This policy (together with any documents referred to in it) applies to your use of the App once you have accessed it from any device operated by you, including your mobile phone, computer or tablet.

This policy sets out the basis on which any personal data which we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

For the purpose of the Data Protection Act 1998 (the **Act**), the data controllers are World Sailing (UK) Limited, Ariadne House, Town Quay, Southampton SO14 2AQ and the Royal Yachting Association, RYA House, Ensign Way, Hamble, Southampton, Hampshire SO31 4YA.

B. INFORMATION WE MAY COLLECT OR RECEIVE ABOUT YOU

We may collect and process the following data about you:

- **The information you give us may include**
 - your name, address, e-mail address, financial and credit card information
- **Additional Information we collect about you when you visit any RYA Website or use any RYA App:**
 - technical information, including the Internet protocol (IP) address used to connect your computer or mobile device to the internet, your login information, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform;
 - information about your visit, including the full Uniform Resource Locators (URL) clickstream to, through and from our site (including date and time); pages you viewed or searched for; page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse-overs), and methods used to browse away from the page and any phone number used to call our customer service number;
- **The information about you which we may receive from other sources may include:-**
 - your credit history;

C. HOW WE USE YOUR INFORMATION

We use information held about you:

- to administer and ensure the proper and secure operation of the app.

- to ensure that content from the App is presented in the most effective manner for you and for your computer or mobile device including troubleshooting, data analysis, testing, research, statistical and survey purposes;
- to identify and implement improvements in the operation of the App .

D. HOW WE MAY SHARE YOUR INFORMATION

- We may share your information with certain third parties including:
 - analytics and search engine providers that assist us in the improvement and optimisation of our site;
 - credit reference agencies for the purpose of assessing your ability to purchase the App

E. FOR HOW LONG WE RETAIN YOUR INFORMATION

We may keep and process your personal data for so long as you continue, to our knowledge, to use the App and for a reasonable period thereafter.

We may also retain and process your personal data in a format that does not permit identification of you for historical and statistical purposes

F. WHERE WE STORE YOUR PERSONAL DATA

The data that we collect from you may be transferred to, and stored on secure servers provided by a third party website provider. It may also be processed by staff operating for the third party website hosting provider on our behalf. By submitting your personal data you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

G. PASSWORDS

Where we have given you (or where you have chosen) a password which enables you to use the App, you are responsible for keeping this password confidential. We ask you not to share your passwords with anyone.

H. ACCESS TO INFORMATION

The Act gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act. Any access request may be subject to a fee of £10 to meet our costs in providing you with details of the information we hold about you. You can exercise this right at any time by contacting us at legal@rya.org.uk

I. CHANGES TO OUR PRIVACY POLICY

Any changes we may make to our privacy policy in the future will be posted on the World Sailing websites and, where appropriate, notified to you by e-mail. Please check back frequently to see any updates or changes to our privacy policy.

J. CONTACT

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to World Sailing at appsupport@sailing.org

Last updated: 15 September 2016